

# TIBCO FORESIGHT COMMUNITY MANAGER - GLOBAL MARKETS

## AT A GLANCE

TIBCO Foresight™ Community Manager® is a secure, online self-testing portal that eliminates a majority of the time and labor-intensive tasks associated with building and maintaining a B2B community.

By enabling your trading partner community to submit test files directly to the Community Manager portal, you will accelerate testing, speed onboarding, reduce administrative costs, and improve compliance with industry standards and your custom business rules in production.

Community Manager is ideal for organizations onboarding large trading partner communities or going through standard updates, and it can also be used by your internal teams to diagnose problems on behalf of partners.

## BENEFITS

- Accelerate partner testing and onboarding by eliminating manual intervention on a wide variety of community enrollment tasks.
- Encourage partner participation with fast recruitment, registration, testing, and reporting that facilitate problem-solving, troubleshooting, remediation, and validation between systems prior to implementation.
- Reduce costs by eliminating traditional conversion lag time through automation of trading partner agreements, registrations, application testing, and go-live administration.
- Minimize conversion time and errors with custom testing scenarios that streamline implementation for each trading partner, categories of trading partners, or specific application.
- Custom-tailor testing requirements for each partner, category of partners, or destination applications with scenario management.
- Ensure trading partner compliance with EDI, XML and Flat File formats, with a wide range of electronic commerce standards, including X12, EDIFACT, VICS, and more.

### Build and Maintain an Efficient Trading Partner Testing Community

TIBCO Foresight Community Manager - Global Markets takes the hassle out of trading partner testing with a web-based portal that allows partners to self-test transaction files against your specific business rules and complex testing scenarios, all in a secure online environment that is always available.

When partners log on to Community Manager, they know exactly what tests are required and what conditions must be met. Tests return a comprehensive scorecard that tells partners where they passed, where they failed, and why. Errors are clearly identified and linked to your Implementation Guide, so partners know what problems they need to address before resubmitting test files.

Community Manager is the only solution of its kind with TIBCO Foresight™ Scenario Management, which lets you define the unique combination of testing conditions that must be satisfied on a by-group or by-partner basis. Advanced scenario detection automatically identifies the test conditions and scenarios that are present within a test file, so partners can submit one or more test files to satisfy all their testing requirements.

For the administrator, dashboards and automatic notifications let you know each partner's progress, freeing you from the administrative burdens of the testing process. Aggregated reporting illustrates completion rates or shows how partners compare by region, category, company size – whatever criteria you define.

Administrators can also collaborate with partners or evaluate individual test results independently.

At the same time, it creates a community management environment that lowers administrative costs and greatly improves your ability to manage partners with different test requirements – from recruitment and trading partner agreements to promotion and production.

# ATTRIBUTES & CAPABILITIES

## Accelerate Partner Onboarding

### Enable Partner Self-Testing

- Enable Partner Self-Testing.
- 24/7 online self-testing portal lets partners test according to your specifications without tying-up your internal resources.

### Speed and Encourage Partner Participation

- Fast on-ramp and testing capabilities facilitate partner buy-in.
- Custom testing scenarios enable partners to test quickly and easily.
- Analysis Report Summaries facilitate problem-solving, troubleshooting, and integration of partner applications prior to implementation.
- Optional automation of trading partner agreements reduces paperwork.

### Reduce Errors in Production

- When used in conjunction with TIBCO Foresight™ Instream® for production validation, partners will test against the very same edits they will encounter in production.

## Lower Administrative Costs

### Eliminate Human Intervention

- Automated implementation process eliminates labor-intensive recruiting, registration, testing, and communication tasks.

### Minimize Integration Time and Errors

- Create custom testing scenarios to streamline implementation for each trading partner, categories of trading partners, or specific application.

### Monitor Testing Progress

- Dashboards and notifications enable study of trading partner performance metrics including slowdown points and sources of errors.
- Analysis Report Summaries facilitate problem-solving, troubleshooting, remediation, and validation within the community.
- Detailed, easy-to-read reporting lets you monitor partner registration.

## Build and Maintain an Active Testing Community

### Streamline Community Management and Support Migrations

- Automated notifications and detailed reporting enable prompt two-way communication between systems and users.

### Facilitate Future Guideline Updates and Standards

- Communicate guideline changes to your partners and facilitate ongoing testing.
- Enroll your partner community now to prepare for planned standard updates.

### Promote Your Company's Brand

- "Private label" branding promotes your organization and your ability to provide a partner-friendly service.

### Secure, Turnkey Hosting

- Ensure testing integrity with data encryption and turnkey hosting in a military-grade security environment.

## About TIBCO

TIBCO Software Inc. (NASDAQ: TIBX) is a provider of infrastructure software for companies to use on-premise or as part of cloud computing environments. Whether it's efficient claims or trade processing, cross-selling products based on real-time customer behavior, or averting a crisis before it happens, TIBCO provides companies the two-second advantage™ – the ability to capture the right information, at the right time, and act on it preemptively for a competitive advantage. More than 4,000 customers worldwide rely on TIBCO to manage information, decisions, processes, and applications in real time. Learn more at [www.tibco.com](http://www.tibco.com).

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